

SERVICE PARTS WARRANTY SUMMARY:

Parts Sold Over the Counter

FORD AND MOTORCRAFT® PARTS:

IMPORTANT: This is a summary of warranty highlights. For more information, the Seller will refer to the Ford Warranty & Policy Manual. Ford Motor Company offers a limited warranty on new Ford and Motorcraft parts sold to U.S. customers through an authorized Ford or Lincoln dealership or Ford Authorized Distributor. The authorized Seller warrants that any new Ford or Motorcraft part sold by the authorized Seller that is found to be defective in factory-supplied material or workmanship will be repaired, replaced or exchanged at the discretion of Ford. Unique warranty coverage may apply. Customer should return part to Seller with original dated receipt for purchase verification.



GENERAL LIMITED WARRANTY COVERAGE:

Ford and Motorcraft parts sold on, or after, October 1, 2013:

- 24 months/unlimited miles
- No commercial exceptions
- Warranty begins on date of purchase for retail customer, or date of installation by Fleet or Installer

NOTES:

- Effective July 1, 2023, the warranty start **date** and **mileage** for new retail vehicles, service parts and accessories sold by a California retailer, or to a California resident, must start no earlier than the date and/or mileage the vehicle, part or accessory is **delivered** to the customer (versus the date in which the sales transaction was completed)
- The limited warranty may be honored by the original Installer or any Ford or Lincoln Dealer, even though that particular Dealer was not the original purchaser/Seller of the part
- The customer, Fleet or Installer must provide the original owner's Repair Order or sales slip when repairs are requested

LABOR REIMBURSEMENT:

- On Repair Orders dated on or after February 1, 2023, Fleets and Installers are eligible for labor reimbursement up to \$75 per hour
- Fleet and Installer warranty parts and labor reimbursement requests must be supported with documentation:
 - Repair Order to include Vehicle Identification Number (VIN) and repair date
 - Steps taken to determine cause of warranted concern with diagnostic results
 - Labor reimbursed will be calculated based on the standard hours listed in the Ford Service Labor Time Standards Manual or the over-the-counter customer's actual labor hours, whichever is less, multiplied by the over-the-counter customer's actual labor rate, up to \$75/hour

WARRANTY LIMITATIONS:

- This warranty does not cover parts that fail due to abuse, misuse, neglect, alteration, impact, accident, racing or the use of non-Ford parts, or parts installed in vehicles other than those listed in Ford authorized catalogs, including other Ford Motor Company brands, or parts that are replaced as a part of normal maintenance
- To the extent allowed by law, loss of time, inconvenience, loss of use of the vehicle, commercial loss and consequential damages are not covered
- There is no other express warranty on Ford Motor Company-supplied replacement parts, except such obligation as Ford may have assumed in its Ford Warranty & Policy Manual or other warranty statements issued by the Dealer/Distributor
- Any implied warranty of merchantability or fitness for a particular purpose is limited to the duration of this warranty. Some states do not allow the exclusion or limitation of consequential or incidental damages or limitations on how long an implied warranty lasts; therefore, the limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights that vary from state to state

UNIQUE LIMITED WARRANTY COVERAGES:

See Dealer or authorized Distributor for additional details of the following unique part warranties:

- **BATTERIES:** BXT Tested Tough® MAX batteries: 36 months. BXL Tested Tough PLUS batteries: 24 months. Other battery warranties vary by series
- **NEW AND REMANUFACTURED TRANSMISSION AND GAS ENGINE ASSEMBLIES:** 3 years/unlimited miles, including labor
- **DIESEL ENGINES FOR LIGHT TRUCKS:** 2 years/unlimited miles, including labor
- **SHEET METAL:** Limited lifetime guarantee against rust perforation so long as original purchaser owns vehicle
- **LOADED AND UNLOADED STRUTS/SHOCK ABSORBERS:** Non-commercial cars/light trucks: Lifetime limited warranty to original purchaser
- **SPARK PLUG WIRE SETS:** Lifetime limited warranty to original purchaser