# FORD ENGINES AND TRANSMISSIONS WARRANTY SUMMARY

## No Commercial Exceptions on Ford Engines and Transmissions

### **Gas Engines and Transmissions**

 For 36 months from warranty start date<sup>\*</sup> (unlimited miles), Ford will cover 100% of all parts and labor at approved warranty reimbursement rates

#### **Diesel Engines**

#### Complete Diesel Engine (6007/6V007) and Long Block (6006/6V006) Assemblies

• For 24 months from warranty start date<sup>\*</sup> (unlimited miles), Ford will cover 100% of all parts and labor at approved warranty reimbursement rates

#### Diesel Engine Stripped Long Blocks (6V012) and Short Blocks (6009/6V009)

• For 12 months from warranty start date<sup>\*</sup> (unlimited miles), Ford will cover 100% of all parts and labor at approved warranty reimbursement rates

### \*Warranty Start Date

- If Dealer-installed, the warranty start date is the date of installation
- If sold over the counter (OTC) to a vehicle owner, the warranty start date is the date of sale
- If sold OTC to a Fleet, General Installer or Wholesaler, the warranty start date is the date the assembly is installed (could be later than the date of sale)

This is a summary of warranty highlights. For more information, the seller will refer the customer to the Ford Warranty and Policy Manual.







See seller for limited warranty details.

FORD PARTS
See dealer for limited warranty details.



# FORD ENGINES AND TRANSMISSIONS WARRANTY SUMMARY

### No Commercial Exceptions on Ford Engines and Transmissions

## Ford Transmissions and Gas/Diesel Engines When Sold OTC by Dealer or Installer

- The Dealer or Installer can claim both parts and labor under the Limited Warranty if the vehicle owner, at his/her option, returns the vehicle to the Installer (from which the assembly was purchased) or to any Dealer for repairs, or returns the Ford New or Remanufactured Transmission or Gas/Diesel Engine to the Installer (from which the assembly was purchased) or to any Dealer for repairs
- The Limited Warranty may be honored by the original Installer or any Dealer (even though that particular Dealer was not the original purchaser/seller of the product)
- Only new Ford Original Equipment, Ford Authorized Remanufactured, or other parts or assemblies authorized by Ford may be used to complete covered warranty repairs
- · All parts replaced under warranty must be returned to your selling Dealer
- Towing charges are not reimbursable for Ford Transmissions and Gas/Diesel Engines sold over the counter by a Dealer or Installer

#### Vehicle Owner Documentation for Coverage

- Repair order documenting Vehicle Identification Number (VIN), date of installation, assembly part number, and odometer reading
- Dealer OTC Invoice documenting date of purchase, assembly part number, & VIN of the powertrain that it was registered to by a Ford or Lincoln Dealer
- If installed by a Dealer, reasonable towing charges (up to 35 miles or to the nearest Dealer) are covered only if the vehicle is not covered under another towing insurance plan

Independent Repair Facilities (IRFs) must call the Powertrain Assistance Center at (800) 392-7946 for prior authorization before removing or replacing Ford Remanufactured Diesel Engine assemblies under Service Parts Warranty

IRF labor reimbursement is calculated using Ford Labor Times Standard hours multiplied by the selling Dealership's warranty labor rate, or the IRF's actual labor total, whichever is less

Note: IRFs should see their seller for limited warranty details

In order for the Dealer or Installer to claim under the Limited Warranty, the Installer or vehicle owner (whether original vehicle owner or subsequent transferee) must provide the Dealer the following information when repairs are requested:

- Authorization code from the Powertrain Assistance Center (PAC) @ 800-392-7946
- · A copy of the original vehicle owner's Assembly Installation repair order

This Limited Warranty does not cover Ford Remanufactured Transmissions and Gas or Diesel Engines that fail due to abuse, misuse, neglect, alteration, accident, racing, or parts and accessories installed in vehicles other than those listed in Ford authorized catalogs including other Ford Motor Company brands, or the use of non-Ford parts, or lack of proper maintenance. This Limited Warranty does not cover parts which are replaced as part of normal maintenance. This Limited Warranty does not cover repeat repairs performed.

IMPORTANT: This is a summary of the warranty highlights. For more information, the seller will refer the customer to the Ford Warranty & Policy Manual.

